

Terms and conditions of accommodation

Scope

Article 1

1. Contracts for accommodation agreement to be entered between CABIN & HOTEL ReTIME (hereinafter referred to as “the hotel”) and the Guest (includes day use guests, and hot bath guests. The same shall apply hereinafter.) shall be subject to these Terms and Conditions. Any particulars not provided for herein shall be governed by laws and regulations or generally accepted practices.
2. Notwithstanding the preceding paragraph, in case Hotel accepts any special provisions to the extent not contrary to laws or customs, the special provisions shall prevail.

Conclusion of accommodation contract

Article 2

1. Guests who intend to make an application for an accommodation contract with the Hotel shall notify the hotel of the following particulars:
 - ① Name of guest(s) (name of applicant).
 - ② The gender of the guest(s).
 - ③ Date of accommodation and estimated time of arrival.
 - ④ Contact details.
 - ⑤ Other information the hotel deems necessary.
2. If the Guest requests to continue staying beyond the staying date in ③ of the preceding paragraph during the stay, the Hotel shall be deemed to have applied for a new accommodation contract at the time of the request.

Conclusion of contracts

Article 3

A contract for accommodation shall be deemed to have been concluded when the hotel has duly accepted the application as stipulated in the preceding Article. However, the same shall not apply where it has been proven that the Hotel has not accepted the application.

Refusal of accommodation contracts

Article 4

The Hotel may refuse the conclusion of an Accommodation Agreement under any of the

following items, when the application for accommodation does not conform with the provisions of these Terms and Conditions:

- ① When the application for accommodation is not based on this Agreement.
- ② When the Hotel is fully booked and no accommodation unit is available.
- ③ When the person requesting accommodation can be clearly identified as carrying an infectious disease.
- ④ The person intending to stay at the Hotel is deemed to have violated applicable laws, public order or public morals, such as gambling, etc.
- ⑤ When a person who intends to stay is, when it is recognized that there is likely to cause significant nuisance to other guests, or, it is deemed to have had a remarkably trouble;
- ⑥ When the person requesting accommodation makes comments that causes significant discomfort to other Guests.

When the person requesting accommodation is determined to fall under (a) to (c) below;

(a) When determined to be an organized crime group (hereinafter referred to as “Organized Crime”), under Article 2-2 of Law on Preventing Unreasonable Conduct by Organized Crime Groups (Code 77 issued in 1991), a member of Organized Crime stipulated in item 6 of the said Article (hereinafter referred to as an “Organized Crime Member”), an associated member of Organized Crime, a person affiliated with Organized Crime, other anti-social forces, or a person awaiting a lapse of 5 years from the date of ceasing to be a gang member,

(b) When determined to be a corporation or organization operated by Organized Crime or an Organized Crime Member.

(c) When determined to be a corporation whose board members are identified as an Organized Crime Member.

- ⑦ When the Hotel receives demands in a violent fashion or is requested to assume an unreasonable burden with regard to the Guest’s accommodations.
- ⑧ When the Hotel is unable to provide accommodation due to natural calamities, malfunction of the facilities or other unavoidable causes.
- ⑨ When the provisions of Articles of the Prefecture Ordinance where the hotel resides are applicable.

Rescission by guest from contract

Article 5

- 1. The Guest is entitled to cancel the accommodation contract by so notifying the Hotel.
- 2. In the case when the Guest does not appear by 24:00 of the accommodation without an advance notice, the Hotel may regard the accommodation contract as being cancelled.

3. If the Guest cancels the reservation, in whole or in part, for reasons that are the fault of the Guest, the Guest shall be liable for payment of a cancellation fee as specified as follows:
- In case of cancellation on the day or no-show, 100% of the total amount will be charged.
 - In case of cancellation the day before, 80% of the total amount will be charged.
 - In case of cancellation 2 days in advance, 0% of the total amount will be charged.
 - ※ It may be different depending on the reservation website or plan.

Right to Cancel Accommodation Contracts by the Hotel

Article 6

1. The Hotel may cancel the accommodation contract under any of following cases:
- ① The Hotel deems that the person intending to stay at the Hotel may violate applicable laws, public order or public morals during the stay, or said person has already committed such acts.
 - ② When the Guest can be clearly detected as carrying an infectious disease.
 - ③ When the person requesting accommodation makes comments that causes significant discomfort to other Guests.
 - ④ When the guest disturbs the peaceful order in the hotel, such as ranting violence against the hotel employee, detaining the hotel employee for a long time, or interfere with the job of the hotel employee.
 - ⑤ When the guest is determined to be Organized Crime, an Organized Crime Member, an associated member of Organized Crime, a person affiliated with Organized Crime or any other anti-social forces.
 - ⑥ When the guest is determined to be a corporation or organization operated by Organized Crime or an Organized Crime Member.
 - ⑦ When the guest is determined to be a corporation whose board members are identified as an Organized Crime Member.
 - ⑧ When the Guest makes demands by violence or threat of violence against, or otherwise places unreasonable demands in regard to his/her accommodation.
 - ⑨ When the Hotel is unable to provide accommodation due to natural disaster and/or other unavoidable causes.
 - ⑩ When the Guest does not observe prohibited actions such as smoking (including e-cigarettes) in the hotel building/facilities, mischief to the firefighting facilities and other prohibitions of the Rules of Conduct stipulated by the Hotel (restricted to particulars deemed necessary in order to avoid the causing of fires).
 - ⑪ When the provisions of Articles of the Prefecture Ordinance where the hotel resides are

applicable.

2. When the hotel cancels the contract based on the provisions of the preceding paragraph, the guest will not be charged for accommodation services, etc. that have not yet been provided.

Registration

Article 7

1. The Guest shall register the following information at the Front Desk of the Hotel on the day of arrival.
 - ① Name, address.
 - ② If a Guest is a foreign national, nationality, passport number.
 - ③ Date of departure.
 - ④ Other information the hotel deems necessary.
2. In the case when the guest intends to pay his accommodation charges prescribed in Article 11 by any means other than currency, such as coupons or credit cards, these credentials shall be shown in advance at the time of the registration prescribed in the preceding Paragraph.

Occupancy hours of the guest room

Article 8

The Guest is entitled to occupy the contracted accommodation unit from 16:00 on the day of arrival to 10:00 on the day of departure.

Observance of Rules of Conduct

Article 9

The Guest shall observe the Rules of Conduct established by the Hotel, which are posted within the premises.

Hours of operation

Article 10

1. The hours of operation of the main Hotel facilities are as follows:
 - ① Front: 24 hours.
 - ② Hot bath: from 5 : 00 to 26 : 00.
 - ③ Lounge/desk: 24 hours.
2. The hours listed in the preceding paragraph are subject to change at any time. In such a case, the Hotel will take appropriate measures to notify guests.

Payment of accommodation

Article 11

1. Accommodation charges, etc. shall be by paid in cash or by other means such as by vouchers, or credit card at the Front Desk at the time of arrival or upon request by the Hotel.
2. Accommodation charges shall be paid even if the Guest voluntarily does not utilize the accommodation unit provided to the Guest upon being made available by the Hotel.

Liabilities of the hotel

Article 12

1. The hotel shall compensate the Guest for damage if the Hotel has caused such damage to the Guest in the fulfillment or the nonfulfillment of the accommodation contract and related agreements. However, the same shall not apply in case when such damage has been caused due to reasons for which the Hotel is not liable.
2. The Hotel is covered by Hotel Liability Insurance Policy relative to unexpected fires or other disasters.

Actions when Unable to Provide the Guest room in the Agreement

Article 13

1. The Hotel shall, when unable to provide the contracted accommodation unit, arrange accommodation of the same standard elsewhere for the Guest insofar as practicable with the consent of the Guest.
2. When arrangement of other accommodation cannot be made notwithstanding the provisions of the preceding paragraph, the Hotel shall pay the Guest a compensation fee equivalent to the cancellation charges stipulated in Article 5, Paragraph 3. However, when the Hotel cannot provide accommodation due to causes for which the Hotel is not liable, the Hotel shall not compensate the Guest.

Handling of Hand Luggage

Article 14

1. When the article, cash and valuable is brought into the Hotel by the Guest, the Guest shall be liable to store it.
2. The Hotel assumes no liability for loss of or damage to the article, cash and valuable when it is brought into the Hotel by the Guest precluded hereby, excepting cases of intentional or grossly negligent breach of duty by the hotel.

Observance of Rules of Conduct

Article 15

1. When a baggage of a Guest arrives at the Hotel before the Guest arrives, the Hotel shall be liable for its storage only in the case when such a request has been accepted from the Hotel. The baggage shall be handed over to the Guest at the Front Desk when the Guest checks in.
2. When a Guest's baggage or belongings are found to be left behind after checkout, the Hotel will wait for the owner to contact the Hotel and provide instructions. If When no instruction is given to the Hotel by the owner or when the ownership is not confirmed, the Hotel shall keep the article for seven days including the day it is found, and after this period, the Hotel shall dispose of the article or turn it over to the nearest police station. However, food and beverages, and the like will be disposed of the following day after checkout.

Liability of the Guest

Article 16

The Guest shall compensate the Hotel for any damage(s) caused intentionally or by negligence on the part of the Guest.

Parking responsibility

Article 17

If the Guest uses the hotel parking lot, the hotel will not be responsible for managing the vehicle.

Usage rules

In order to ensure the publicity and safety of our hotel, we ask that our guests observe the following usage rules based on Article 9 of the Accommodation Contract.

1. The hotel does not allow guests under the age of 18 to use the hotel. We appreciate your understanding.
2. Smoking and the use of electronic cigarettes in accommodation facility are strictly prohibited. Please do not smoke outside the designated areas.
3. Please do not bring the following items into the corridor or accommodation facility.
 - ① Animals and birds.
 - ② Not good sentence.
 - ③ Dangerous goods that are easily ignited or ignited.
 - ④ Guns, swords.
 - ⑤ Food and drink.
 - ⑥ Other things that violate the provisions of laws and regulations or public order and morals.
4. Please do not gamble and trouble others.
5. Please do not use the accommodation facility for any purpose other than accommodation, such as making videos, or taking photos without permission.
6. Please do not invite other people into the accommodation facility and use the facilities and goods in the accommodation facility.
7. Please do not change the current situation by moving or processing the facilities and goods in the accommodation facility to other places.
8. Please do not leave your belongings in the corridor or lobby.
9. We ask you to pay in advance, but each time you request a "facility usage fee" or "extension fee" from the front desk at the time of departure or during your stay. Please pay.
10. Please manage your cash and valuables during your stay at your own discretion. Please note that the hotel is not responsible for lost or stolen cash and valuables in accordance with Article 14.
11. The storage of lost and found items shall be in accordance with Article 15 of the Accommodation Contract and related laws and regulations.
12. When there is a risk of violating the gangsters, gangsters, and public order.
 - ① Designated gangsters and designated gangsters under the "Act on Prevention of

Unjust Acts by Boryokudan Members" (enforced on March 1, 1992). Please refrain from using the hotel (If the fact is found after making a reservation or during use, we will refuse the use at that time.)

- ② Anti-social groups and members of anti-social groups (gangsters, radical action groups, etc. and their members). Please refrain from using the hotel (If the fact is found after making a reservation or during use, we will refuse the use at that time.)
 - ③ Immediately in the event of violence, intimidation, blackmail, yelling, intimidating unreasonable demands or similar acts. Please refrain from using the hotel in addition, please refrain from using the hotel even if you have performed similar acts in the past.
 - ④ We acknowledge that it is difficult for those who use this hotel to ensure their own safety due to physical and mental weakness, chemicals, self-loss due to drinking, etc., which may cause danger, fear, and anxiety to other guests. If you do, we will refuse to use it immediately.
 - ⑤ If there is any disgust, inconvenience, gambling or public order and morals to other guests due to loud voices, singing or noise in the hall or in the guest room, we will immediately refuse the use.
13. For those who publish articles, etc. that correspond to credit damage or defamation on the website, etc., or those who are considered to be cooperating with this, to the hotel and its employees, We will refuse the use.
14. If you are intoxicated, you are not allowed to use the service.
15. If you cannot return the item rented from the hotel during your stay, or if it is lost or damaged, you will be required to reimburse the actual cost.
(Example of actual cost compensation)
●Wristband ¥ 5,000 ●Room keys ¥5,000 ●Locker keys ¥ 5,000
16. If during your stay, guest rooms are damage, due to water leakage, flooding, graffiti, loss, scorching, vomiting, filth, etc. and, they can't be used, you will be required to pay the room sales price on the day times the number of days when the hotel cannot be used as a "room maintenance fee", and you will be required to reimburse or compensate for the market price equivalent and damages approved by the hotel.